

# **KICHECHE COVID-19 OPERATIONAL PROTOCOL**

Safaris in small uncrowded Conservancy camps, game driving in open-sided vehicles are one of the most exhilarating and safest holidays available.

Kicheche wants guests on safari to relax, with the knowledge that behind the scenes all the necessary health & safety protocols have been implemented.

Our staff are being trained on COVID-19 related procedures as recommended by WHO, such as enhanced hygiene measures and social distancing. Staff will be COVID checked before reporting to camp and thereafter daily temperature checks will be taken. Apart from our guests there will be no interactions with the outside. Our camps are bubbles in the wilderness.

### WHAT WILL CHANGE FOR GUESTS ON SAFARI WITH KICHECHE?

Kicheche prides itself on exciting yet relaxed and very comfortable safaris, therefore we have designed changes without compromising on atmosphere, just with a little more distance between two legged visitors!

#### On arrival

- Welcome kit: individual water bottle, masks and hand sanitizer
- Temperature screening.
- Health & safety briefing
- Your Tent has undergone complete sanitation as per our updated protocol

#### During the stay

- Separate dining tables for each group of guests
- Managers will be present but not hosting dinners.
- No buffets. Plated meals for lunch & dinner
- Afternoon tea served in various private locations



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### On Game drives

- Maximum four guests in a vehicle except for groups/families up to six.
- Guide to wear face shield or face mask
- Guest wearing of face masks recommended if sharing a vehicle
- Your vehicle will be completely sanitized prior to usage
- Sanitizer dispensed for guide and guests at the beginning of every game drive

## ENHANCED HOUSEKEEPING CLEANING MEASURES

- Staff will be trained on an upgraded housekeeping protocol to ensure the highest standard of hygiene
- One dedicated tent attendant in charge of each guest tent.
- Rotation of tents to allow complete sanitation protocol
- Being Gold Eco-rated camps, the selected cleaning products are biodegradable

### ENHANCED FOOD SAFETY AND HYGIENE

- All Food and Beverage staff are tested and issued health certificates every 6 months as per government regulations.
- When preparing and serving food and drinks, chefs and waiters will be wearing masks and gloves.
- Picnics will be pre-packed and served individually

This may sound clinical but it is also responsible but please rest assured the magic that seduces many to Kicheche each year will not, in any way, be less potent.

